

ROLE: SUBCONTRACTOR TO HUB &amp; MOBILE CLINIC OPERATORS (FQHCs, HOSPITALS, NONPROFITS, PUBLIC HEALTH)

# Workflow + Reporting Backbone for Health Hubs & Mobile Clinics

We provide a community-ready digital layer that supports intake/navigation, closed-loop referrals, and dashboards/reporting — so hub and mobile clinic programs can scale and still prove impact.

## CORE MODULES

### Intake + Navigation

- Mobile-friendly intake and consent
- Navigation for insurance, scheduling, transport
- Tasking/reminders and documentation

### Closed-Loop Referrals

- Referral routing and status tracking
- Follow-up logging and outcome docs
- Escalation views for aged referrals

### Resource Directory + Partners

- Directory buildout and governance
- Partner participation tracking
- Performance views (volume, outcomes)

### Dashboards + Reporting

- Utilization, navigation, referral KPIs
- Equity/coverage analytics by geography
- Exportable quarterly/annual packs

## WHY PRIMES PARTNER WITH US

- ✓ Better follow-up and referral closure
- ✓ Measurable outcomes without spreadsheets

- ✓ Scales across routes/sites and partners
- ✓ Built for real-world community workflows

### Implementation

- Discovery & configuration
- Pilot go-live with training + playbooks
- Scale across routes/sites
- 30/60/90-day optimization cycles

### Compliance Posture

- HIPAA-aligned workflows
- RBAC & encryption (transit/at rest)
- Audit logs & incident response
- U.S. data residency support as required