



Workflow + Reporting Infrastructure for RHT Programs

A modular subcontractor providing closed-loop referral infrastructure, workforce development, and audit-ready reporting for Rural Health Transformation implementers.

15-Minute Teaming Call

calendly.com/wellcheck/rht-teaming-15

wellcheck.us/rht | (877) 721-0654

WHO WE ARE

WellCheck is a public health technology company that provides the workflow and reporting infrastructure community health programs need to turn referrals into completed services and measurable outcomes.

WHAT WE PROVIDE

- **EquiLoop™ Platform**
Closed-loop referral infrastructure — intake, screening, routing, follow-up, escalation, and resolution tracking
- **Workforce Development Academy**
White-labeled LMS for CHW/Peer Support training, certificates, credential tracking, and workforce reporting
- **Dashboards + Reporting**
Role-based dashboards, KPI libraries, and exportable audit-ready reporting packs for funders and partners

WORKING WITH AHECS

WellCheck currently supports AHEC-led programs delivering community health coordination and workforce development across multiple counties. Our EquiLoop platform powers the referral infrastructure behind AHEC West Connect — enabling same-day resolution of critical social needs and freeing program capacity for expansion.

Same-Day Resolution of a Critical Utility Shutoff Through Closed-Loop Referrals

PARTNERS

AHEC West

WellCheck (EquiLoop)

Dept. of Social Services

HEADLINE RESULT

Water restored by **1:00 PM same day**

After being shut off for over a week.

Screening → referral → resolution in hours, not days.

WHAT THIS PROVES

- ✓ Closed-loop referrals work in real community settings
- ✓ Multi-partner coordination without phone tag
- ✓ Same-day resolution of critical social needs
- ✓ Platform frees capacity for program expansion

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THE CHALLENGE

A recently retired community member in Western Maryland — forced to stop working due to severe high blood pressure — had their water shut off since February 24th. They couldn't cook, bathe, or use the bathroom. They were also facing food insecurity and had lost access to transportation. The traditional referral process for complex cases like this meant phone tag, delays, and fragmented coordination across agencies — often taking days to resolve even urgent needs.

THE COORDINATION

1 Hospital Referral Case identified through local hospital and flagged to AHEC West team.	2 Platform Screening AHEC West used EquiLoop to screen the individual and document all needs: water, food, transport.	3 Seamless Referral One-click referral sent directly to DSS partner through AHEC West Connect. No phone tag.	4 Same-Day Resolution DSS addressed the water shutoff by 1:00 PM. Team pivoted to food and transport needs.
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THE IMPACT

Same-Day Critical water shutoff resolved within hours of referral, after being off for over a week.	Holistic Care Immediate crisis resolved, team pivoted to address food insecurity and transportation.
Team Efficiency Eliminated phone tag and fragmented tracking. Team serves more people, faster.	Program Expansion Freed capacity to add prescription assistance and pursue a dementia/Alzheimer's grant.

“What once took days now happen in hours — and that changes lives. WellCheck gives us the infrastructure to actually deliver on our mission in real time. Our team spends less time chasing updates and more time serving the people of Western Maryland.”

— Melissa Clark, Executive Director



WORKFLOW + REPORTING INFRASTRUCTURE • EQUILOOP PLATFORM • WORKFORCE DEVELOPMENT ACADEMY

CORE SOLUTIONS (MODULAR)

Digital Intake, Enrollment & Consent

- Mobile-first for community/school settings
- Multilingual support & audit-ready exports
- Configurable forms and data capture

Navigation & Care Coordination

- Tasking/reminders for scheduling & follow-up
- Case documentation across sites
- Benefits support & transportation

Closed-Loop Referrals + Directory

- Referral routing & status tracking
- Follow-up logging & outcome docs
- Directory governance & escalation views

Dashboards, Analytics & Reporting

- Role-based dashboards & KPI libraries
- Equity reach & data quality checks
- Exportable quarterly/annual packs

Integration-Friendly by Design

- Complements EHR/HIE/telehealth/HR
- Secure exports; minimum-necessary data
- Works alongside existing infrastructure

Workforce Development Academy (LMS)

- White-labeled: your content, brand, instance
- Multi-format training + certificates
- WellCheck-managed or client-run

WHERE WE SUPPORT

- **SBHCs** Enrollment/consent + follow-up + reporting
- **Health Hubs** Navigation + referrals + equity dashboards
- **Mobile Clinics** Field intake + care coordination + reporting
- **Library-Based Health** Telehealth enablement + navigation
- **Nutrition / Food Rx** Screening to fulfillment + outcomes
- **Workforce Dev** White-labeled LMS + certificates + reporting

Typical Role & Teaming

- Subcontractor to operator primes
- FQHCs, hospitals, mobile ops, nonprofits
- Workflow + reporting backbone

Security & Compliance

- HIPAA-ready; BAA-ready when applicable
- RBAC, encryption, audit logging
- U.S. data residency support as required

WellCheck helps operators and public agencies turn community-based access into completed care and measurable impact — by making navigation, referrals, and reporting structured and scalable.



WORKFORCE DEVELOPMENT ACADEMY

Your Content. Your Brand. Your Instance.

A modern, white-labeled LMS built to power workforce training for health and human services organizations. Multi-format training delivery, digital certificates, career progression tools, and funder-ready reporting.

20+ Years

in career education, professional development, and education technology

Build a Sustainable Revenue Stream

Monetize your expertise, sustain grant-funded programs, and generate income that keeps training running long after the grant period ends.

Schedule a Demo

wellcheck.us/workforce-development-academy
See the platform. Explore pricing. Get started.

wellcheck.us | support@wellcheck.us
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PLATFORM CAPABILITIES

Multi-Format Training

Video, documents, SCORM, live sessions, assessments, and interactive content from one platform.

Tracking & Analytics

Real-time dashboards showing completion rates, competency scores, learner progress, and program KPIs.

Certificates & Credentials

Issue digital certificates upon course completion. Exportable records for funders and compliance.

Career Progression

Track individual career development over time. Competency mapping, milestone tracking, and Job Corps profiles.

Social & Community

Discussion forums, peer networking, cohort-based learning, and collaborative tools for engagement.

Fully Customizable

Every deployment is standalone. Your branding, your domain, your content library. White-labeled end to end.

BUILT FOR

AHECs

Established curricula ready for digital delivery and scaled distribution

CHWs & Navigators

Certification prep, ongoing professional development, and compliance tracking

Care Coordinators

Referral workflows, outcomes documentation, and care management training

Peer Recovery Specialists

Substance use, trauma-informed care, and behavioral health curricula

HOW WE WORK WITH YOU

OPTION A

WellCheck-Managed

We handle content uploads, user management, reporting, and ongoing platform administration. You focus on delivering training and building your workforce.

OPTION B

Train to Self-Sufficiency

We onboard your team, provide training and playbooks, and offer ongoing support as you build internal capacity to manage the platform independently.

Integration-friendly: Complements existing clinical systems (EHR/HIE) without disruption. Funder-ready reporting built in.